

The AFLG client journey - here's what to expect...



You find us via:

- Health professional
- Support service
- Domestic abuse charity
- Social media
- Personal recommendation
- Search engine

Our online self-referral service can be accessed any time of the day (or night)









You fill out our client intake form

We assign you a family law expert from our team







- In person
- By telephone
- Video call

All meetings are held by video call or in a private, safe space



We meet and listen to your story



We send you:

- · A summary of your legal position
- A proposal of support
- An easy to understand estimate of time frame and fees



You formally instruct us to support you:

- · We issue an engagement letter and invoice
- You sign our terms and conditions and pay a deposit

We offer a range of affordable packages depending on your circumstances and the complexity of your case



We undertake the work:

- We update you regularly
- We discuss extra costs before they're incurred
- We signpost you to additional support with local charities and organisations (if required)



Resolution is reached

Time to focus on moving forward with your new life

